



# S.W.A.T.

## SOFTWARE ASSESSMENT TEAM

### The Crisis

Your QA organization is held hostage by inefficient and ineffective processes. Team members are locked in repetitive cycles with little hope of achieving organizational goals. And your customers are desperate for a higher quality deliverable.

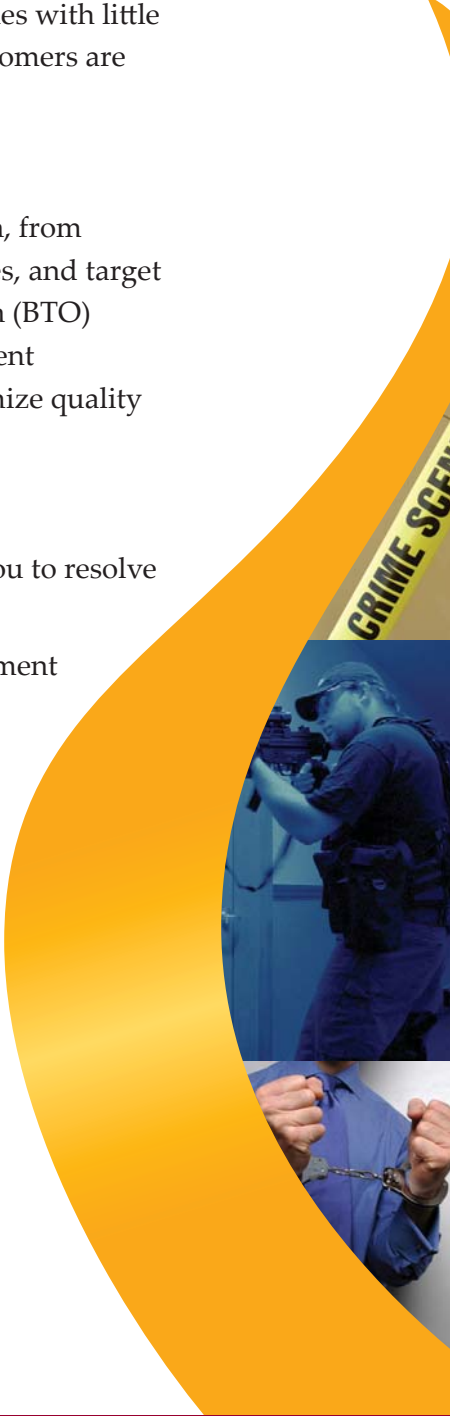
### The Plan

Quality One's S.W.A.T. takes stock of your QA organization, from processes to personnel. We evaluate strengths and weaknesses, and target areas for improvement using Business Technology Optimization (BTO) techniques. We determine your organizational readiness to implement necessary changes. And develop a customized plan of attack to optimize quality and productivity.

### The Resolution

Quality One takes charge of your software program, working with you to resolve issues and increase value. Our assessment process includes:

- ◆ setting a strategic quality goal using Quality One's proven assessment model
- ◆ determining your current quality program baseline by comparing your current situation against Quality One's model
- ◆ setting a long-term strategy for closing the quality gap and maximizing the effectiveness of your program
- ◆ building a short-term plan to address immediate quality effectiveness and efficiency concerns



Quality One delivers results, including:

- ◆ QA assessment metrics that determine exactly how your processes will be scored, both before and after implementation
- ◆ a roadmap for implementing process changes, both short- and long-term
- ◆ a baseline of current programs, including charts for both the quality program and personnel competencies
- ◆ recommendations for improvement based on a gap analysis and a readiness evaluation
- ◆ a training plan to address the competencies necessary to improve
- ◆ a prioritized list of the recommendations deemed necessary to achieve the goals and objectives of the organization's vision and to measure the progress
- ◆ a score card of process and personnel improvements implemented

## The Team

Quality One assessors have over 15 years of industry experience and hold various certifications in the Quality arena. We are a recognized leader in constructing custom software quality and software testing methodologies and automation frameworks. And we take pride in our relationships with our clients, working with them as a strategic partner to optimize quality and productivity within their organization.

**Call us today to see how Quality One can help you!**

**MERCURY™**

**ALLIANCE PROGRAM**

SELECT PARTNER

**MERCURY™**  
CERTIFIED INSTRUCTOR

**MERCURY™**  
QUICKEST PRO CERTIFIED  
PRODUCT CONSULTANT

**MERCURY™**  
QUALITY CENTER CERTIFIED  
PRODUCT CONSULTANT

**MERCURY™**  
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PRODUCT CONSULTANT



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